

Training Center EMEA Course Calendar 2008

Technical Track

VoiceObjects Phone Application Server	Development of Voice Applications for VoiceObjects Server	Development of Text and Mobile Web Applications for VoiceObjects Server
January 7-8	January 9-11	
February 11-12		February 13
March 3-4	March 5-7	
April 7-8	April 9-11	
May 5-6		May 7
June 2-3	June 4-6	
July 7-8	July 9-11	
August 4-5		August 6
September 1-2	September 3-5	
October 6-7	October 8-10	
November 3-4		November 5
December 1-2	December 3-5	

VoiceObjects Best Practices	Infostore and VoiceObjects Analyzer	Installation and Maintenance of VoiceObjects
		February 14-15
March 10-12	March 13-14	
		May 8-9
June 9-11	June 12-13	
		August 7-8
September 8-10	September 11-12	
		November 6-7
December 8-10	December 11-12	

Operation of VoiceObjects	VoiceObjects XDK	VoiceObjects Release Update
Upon request	Upon request	Upon request

Design Track

Phone User Interface Design for Voice Applications	Phone User Interface Design for Text and Mobile Web Applications
February 25-29	February 21
June 23-27	June 19
October 13-17	October 21

User Interface Design for Phone Channels
Upon request

Sales Track

VoiceObjects Sales	VoiceObjects Presales
Upon request	Upon request

VoiceObjects Certification

VoiceObjects Certified Application Developer (Voice)	VoiceObjects Certified System Administrator	VoiceObjects Certified Sales Engineer
Upon request (web-based)	Upon request (web-based)	Upon request (web-based)

VoiceObjects University Training Center EMEA / Registration Form

Return this page by fax +49 (2204) 845-101 or email university@VoiceObjects.com. A confirmation will be returned in due course. You will receive attendance instructions two weeks before the course starts. For more information, on directions and accommodations, please refer to www.VoiceObjects.com.

Course title _____ Date _____

Course title _____ Date _____

I wish to register the following participants:

Company _____

First Name _____ Last name _____

Email _____

First Name _____ Last name _____

Email _____

First Name _____ Last name _____

Email _____

First Name _____ Last name _____

Email _____

Billing address:

First Name _____ Last name _____

Company _____

Billing address (incl. post code) _____

I accept the general terms and conditions below (page 4).

Date _____ Signature _____

General Terms and Conditions

BOOKING

Training must be booked in writing (fax is acceptable), at least two weeks before the course begins. The booking must contain the following information: course title and dates, billing address, and the name and email address of each participant. To ensure the best instruction environment, course capacity is limited. All prices are exclusive of any local taxes, such as Sales Tax or VAT.

BENEFITS

Course fees cover the following items: course materials, midday meals and light refreshments during the training sessions. Certification courses include (web-based) exams and certificates.

VENUES

Training in most cases takes place at VoiceObjects University Training Centers. Training conducted at other locations can be arranged upon request. For on-site training, we charge per training day (see regional pricelist), plus two days for pre- and post-processing, plus travel and expenses.

CANCELLATION

Cancellations must be provided in writing (fax is acceptable). If a participant cancels at least ten working days before the course begins, the participant will receive a voucher at full value for the same course, valid for six months from the date of cancellation.

If a participant cancels more than two (but less than ten) working days before the course begins, the participant will receive a voucher for 50% off the same course, valid for six months from the date of cancellation.

Participants may not cancel less than three working days before the course begins, and no refunds will be given. However, the names of participants may be changed at any time before the course begins, as long as VoiceObjects is informed of this substitution in writing.

If VoiceObjects is obliged to cancel a training course because of illness, natural disaster or other circumstances beyond its control, each participant will receive a voucher for the same course, valid for twelve months from the date of cancellation. Participants will be informed of any changes to the training schedule as soon as possible. VoiceObjects accepts no liability for any other costs or losses incurred as a result of course cancellation. This does not affect your rights under the law.

Please direct any inquiries to

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